

DOGGIE DAYCARE/GROUP PLAY POLICIES

<p>Dobbin Dog Ranch provides the ideal group play environment for your dog. Our doggie daycare program gives your pup the opportunity to meet new friends, exercise, and play, all in a healthy environment designed just for them. Your pup will have a blast living the dream in our safe, social, and supervised setting!</p>	
<p>Application Process</p>	<p>To ensure the enjoyment and safety of our participants, an evaluation is given to assess your dog's social skills in an organized group setting. This evaluation is a one-day process designed to ensure that your dog will enjoy and thrive in our group play program. The evaluation process is the first step to help ensure that your dog has a fun social experience. If your dog is staying overnight with us, we typically perform the group play evaluation after check-in; a special trip to the ranch is not required. All others should call us to schedule an appointment for your dog to come in for the group play evaluation. The evaluation cost is a one-time fee of \$30. This fee is waived for pups participating in puppy training or in our board and train program.</p>
<p>Behavior Monitoring</p>	<p>For the safety of all group play participants, we continuously monitor the behavior of our participants, since a dog's behavior can change over time. If a dog's social skills become unsuitable, group play privileges will be suspended. In addition, dogs who have not participated in group play for over three months will be watched closely. If such dog's behavior changes such that it imposes a safety risk to other dogs or to themselves, group play privileges will be suspended.</p>
<p>Vaccinations</p>	<p>Dobbin Dog Ranch requires a vaccination record or an invoice from a licensed veterinarian documenting current vaccinations. Vaccinations should be administered at least 10 days prior to arrival. We require our guests to be current on the following vaccinations.</p> <ul style="list-style-type: none"> • Rabies Vaccine • Distemper/Parvovirus Vaccine: distemper, hepatitis, parvo, and parainfluenza per your veterinarian's protocol, which may be listed as DA2PP, DHLPP or DHLPP on your dog's medical record when administered as a combination • Bordetella Vaccine: prevents against most strains of canine cough; we do everything possible to reduce the risk of your dog getting canine cough; however, the vaccine does not prevent against all strains; updated every six months • Canine Influenza Vaccine: H3N8 and H3N2; the first time your dog receives this vaccination an initial shot followed by a booster two to four weeks later is required
<p>Health</p>	<p>All dogs must be in good general health to attend group play. Any dog known to have been exposed to a contagious virus must wait at least 30 days and have clearance from his or her veterinarian before visiting Dobbin Dog Ranch.</p>
<p>Flea and Tick Prevention</p>	<p>We require our guests be treated with an oral or topical flea and tick preventative. We cannot accept flea and tick collars as the only form of prevention. If fleas or ticks are found on a dog, he or she will be bathed and treated immediately, at the parent's expense. Our minimum charge for this treatment is \$30, in addition to the bathing charge.</p>

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Interaction	For at least 10 days prior to arrival, we request that guests refrain from visiting veterinarians' offices, grooming salons, day camps, dog shows, or other places where they may possibly be exposed to a contagious virus. We may ask that group play visits be delayed until this request is met.
Internal Parasites	If internal parasites are discovered, the dog will be removed from group play and the parent will be called to discuss a plan of action regarding veterinary treatment. A negative test for internal parasites will be required prior to the next visit to Dobbin Dog Ranch.
Minimum Age	We welcome puppies who are emotionally mature enough to enjoy playing in groups with dogs of various ages. The appropriate age will be different for each dog. Individual playtime may be a great alternative for your puppy if he or she is not ready for group play.
Hours	For dogs visiting for the day, Dobbin Dog Ranch group play is held from 8 am to 4 pm, Monday through Friday. For dogs visiting for the day, we ask that you drop your dog off between 7 am and 8 am. All dogs, unless they are overnight guests, should be picked up by 6 p.m. Group play is typically held daily for overnight guests with check-in and check-out in accordance with our boarding policies.
<p>To ensure that there is availability for your dog to participate in doggie day care on the days you prefer reservations are required at least 24 hours in advance. Dogs that have been approved for group play may be included in our doggie daycare program in one of three ways.</p>	
(1) Standing Reservation	Dogs with standing reservations have reservations for a specific day (or days) of the week. The dog attends doggie daycare on the same day (or days) of each consecutive week on an ongoing basis. Standing reservations are available with the purchase of a group play pass. Doggie daycare passes are available for \$300 or \$1,200. The \$300 pass offers 10 visits + one free visit, totaling 11 visits. The \$1,200 pass offers 40 visits + five free visits, totaling 45 visits. <i>Doggie daycare passes are not applicable to overnight boarding.</i>
(2) Call-In	Parents of dogs with or without standing reservations may email, call, or text Dobbin Dog Ranch to inquire about availability. Reservations are required at least 24 hours in advance. If space is available, your dog can attend doggie daycare. The cost is \$30 per day.
(3) While Boarding	Dogs may make a reservation to participate in group play when they are boarding overnight. The cost is \$25 per day.
<p>Polices Applicable to Doggie Daycare Standing Reservations</p> <ul style="list-style-type: none"> • Standing reservations are available for customers who pre-purchase a doggie daycare pass. Passes make payment convenient, and they offer free days in daycare based on the quantity of days purchased. • Standing reservations are specific to the individual day of the week that is scheduled. Standing reservations must be for the same day each week and must be scheduled for at least one day every other week. The specific day of the reservation may be changed if there is an opening on a different day. • Standing reservations and doggie daycare passes cannot be shared among dogs from different families. 	

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Dirty Dogs	One of the great benefits of group play at Dobbin Dog Ranch is playing in our large play areas. Play in outdoor areas will cause some dogs to get dirty (especially on rainy days) while rolling in the grass. Dogs may also get dirty playing with other dogs indoors. Our staff will do their best to clean up dirty dogs; however, the primary role of our daycare and group play staff is to supervise the dogs, not to provide a bath before dogs go home. As an alternative, you may schedule a bath for your dog in our spa.
Treats	Treats are provided by Dobbin Dog Ranch unless your dog has a specific food allergy or is on a special diet. Please let us know if your dog is on a special diet or could be allergic to the house treats that we offer.
Dog Pick-Up	If you need to have a friend or relative pick up your dog, please notify our staff in advance. We will not release a dog to anyone other than his or her parent without advance notification from the parent.
Non-Emergency Care	Certain dogs may react differently to new environments and separation from their parents, and there is some risk that even dogs from the same family may play roughly and injure each other when playing together. In the event your dog should need non-emergency care while attending group play, we will contact you to discuss the best course of action for your dog.
Emergency Care	If your dog should require emergency medical attention while in our care, our customary procedure is to contact you or your emergency contact to discuss the best course of action for your dog. Should the nature of your dog's illness require a visit to the veterinarian, we reserve the right to utilize a veterinarian of our choice. Our fee for transporting your dog to and from the veterinarian during lobby hours is \$60 plus wait time, if any. Our fee for transporting your dog outside of lobby hours will be based on specific circumstances. Our fee for wait time at the veterinarian is \$1 per minute. Costs of care that we pay on your dog's behalf will be billed to you, along with a 3% service charge.
Scheduling	Dobbin Dog Ranch reserves the right to temporarily limit or suspend doggie day care from time to time to provide the best care for the dogs entrusted to us. For example, doggie day care, for dogs not visiting for overnight boarding, may be suspended in conjunction with certain holidays to allow us to devote our full attention to overnight guests.
Cancellations	There is no deposit requirement or cancellation fee for doggie daycare reservations. Please call us at least 24 hours in advance to let us know that your dog cannot attend his or her scheduled day in group play.
Rates/Services	All rates and services are subject to availability and change.
Damages	Out of the ordinary damage incurred during a guest's visit is the responsibility of the parent. Damages are limited to the cost of materials and \$50 in labor costs.
Abandoned Dog	In the case of an abandoned dog, Dobbin Dog Ranch will comply with Chapter 70 of the Texas State Property Code.
<i>Please note that Dobbin Dog Ranch reserves the right to refuse services based on any dog's temperament or health.</i>	